

Dear Editor,
For immediate release:

Allianz Care@Home extends service to cover new qualified illnesses

Kuala Lumpur, 22 August 2022 – Allianz Care@Home has introduced two new illnesses under its coverage, cellulitis and gastroenteritis, in partnership with Speedoc. Allianz Care@Home is a first in class and exclusive home monitoring medical service offered by Allianz Life Insurance Malaysia Berhad (Allianz Life)

These are in addition to the coverage for dengue and COVID-19 (Category 3, 4 and 5) which Allianz Care@Home has been providing for Allianz Life's Individual Hospitalisation & Surgical* (H&S) customers since its launch in October last year.

Allianz Life Chief Executive Officer, Charles Ong, said Allianz Care@Home is part of the Company's mission to be its customers' health partner in providing service excellence beyond protection for a stronger confidence in tomorrow.

"We are providing improved healthcare accessibility as well as convenience for our customers that will allow them to skip the hassle of hospitalisation for qualified illnesses.

"Other than promoting quicker recovery in the comfort of their own homes, getting medical assistance from home can also reduce the risk of airborne disease transmission in hospitals," Charles said.

The exclusive home monitoring service provided by Speedoc for the aforementioned four qualified illnesses, including home visits by doctor and nurse(s); medical treatment, therapy, or support; 24/7 helpline; provide referral letter/summary note to medical service centre, assist with hospital admission and ambulance arrangement.

As a pioneer in home-based medical services in the market, Allianz Care@Home provides much-needed healthcare support amidst the resurgence of COVID-19 cases in the country.

In mid-July, [Director-General](#) of Health Malaysia Tan Sri Dr Noor Hisham Abdullah said COVID-19 Category 1 and 2 hospital admissions went up by 14 percent while Category 3, 4 and 5 rose by 17 percent.

On top of that, the country's healthcare system is now focused and geared towards the expected influx of dengue cases. Data released by the [Health Ministry](#)'s Crisis Preparedness and Response Centre showed that dengue cases usually start increasing in May and would spike after the monsoon during July and August.



“With the anticipated spike in dengue cases, Allianz Care@Home provides our customers the reassurance and peace of mind by having the option to receive the best professional medical care in the comfort of home instead of having to wait for admission in a hospital.

“Not just that, patients diagnosed with cellulitis and gastroenteritis can also benefit from the professional home medical care of Allianz Care@Home by getting the medical assistance at home as most cases can be managed in an outpatient setting,” Charles said.

Speedoc Chief Executive Officer and Co-founder, Dr Shraavan Verma said, “Allianz and Speedoc are trailblazing in shaping a new healthcare landscape where patients can choose to recover from home instead of hospitals. Speedoc is excited to be at the forefront in pushing healthcare beyond current times.”

Allianz Care@Home is currently available in Klang Valley, Penang, Ipoh, Negeri Sembilan, Melaka and Johor. The service coverage will be expanded to more states soon.

To request the service, Allianz Life H&S customers can contact Speedoc at +6011 4166 1178.

For more information about the exclusive Allianz Care@Home value-added service, please speak to our Allianz Life agent or visit <https://www.allianz.com.my/careathome>

**Terms and conditions apply*

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About Allianz in Malaysia

The investment holding company, Allianz Malaysia Berhad, a subsidiary of Allianz SE, has two insurance subsidiaries - Allianz General Insurance Company (Malaysia) Berhad (“Allianz General”) and Allianz Life Insurance Malaysia Berhad (“Allianz Life”). Allianz General is one of the leading general insurers in Malaysia and has a broad spectrum of services in personal lines, small to medium enterprise business and large industrial risks. The GWP for general insurance business for financial year 2021 reached a mark of RM2.43 billion. Allianz Life offers a comprehensive range of life and health insurance and investment-linked products and for the financial year 2021, Allianz Life recorded a GWP of RM3.26 billion and is one of the fastest growing life insurers in Malaysia. Allianz Malaysia has 32 branches nationwide.

In 2021, Allianz Malaysia won The Edge Billion Ringgit Club (BRC) Financial Services (below RM10 billion market capitalisation) award for the highest growth in profit after tax (PBT) over three years. The Company also bagged the Malaysia International



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Business Awards 2021 (Life Insurance category) and three awards at the Global Banking & Finance Awards: Insurance Brand of the Year Malaysia 2021; Best General Insurance Product Malaysia 2021; and Best Insurance Social Media Engagement Malaysia 2021. In 2020, Allianz Malaysia was awarded the Industry Excellence Award for financial services at the MSWG-ASEAN Corporate Governance Awards. The Company also ranked seventh amongst the Top 100 Companies for Overall Corporate Governance and Performance (by Rank) and 16th amongst the Top 100 Companies for Corporate Governance Disclosure (by Rank).

To learn more about Allianz Malaysia, visit allianz.com.my

Facebook: facebook.com/AllianzMalaysia/ | Instagram: instagram.com/allianzmalaysia/

LinkedIn: linkedin.com/company/allianzmalaysia/

About Allianz

The Allianz Group is one of the world's leading insurers and asset managers with more than 126 million* private and corporate customers in more than 70 countries. Allianz customers benefit from a broad range of personal and corporate insurance services, ranging from property, life and health insurance to assistance services to credit insurance and global business insurance. Allianz is one of the world's largest investors, managing around 809 billion euros on behalf of its insurance customers. Furthermore, our asset managers PIMCO and Allianz Global Investors manage nearly 2.0 trillion euros of third-party assets. Thanks to our systematic integration of ecological and social criteria in our business processes and investment decisions, we are amongst the leaders in the insurance industry in the Dow Jones Sustainability Index. In 2021, over 155,000 employees achieved total revenues of 148.5 billion euros and an operating profit of 13.4 billion euros for the group.

**Including non-consolidated entities with Allianz customers.*

About Speedoc

Founded in 2017, Speedoc is a virtual clinic and healthcare solutions platform that allows users to seek medical care and services from home. Their aim is to drive the world's medical care needs out of hospitals and clinics by bringing a full range of healthcare services delivered to people's homes. These services include doctor and nurse home visits, video consultations, allergy and health screenings, virtual hospital wards, and remote health monitoring among others.

Over the past 5 years, Speedoc's services have evolved. From their first house call visit to launching their trademarked Chronic Disease Home Management (CDHM)[®] programme, to being a part of the COVID-19 response programme, and the launch of their virtual hospital programme, H-Ward[®] that is recognised by the Government and partners including major hospitals - their vision remains the same: ensuring patients and caregivers get quality hospital-level care, within the comfort of their homes.

To learn more about Speedoc, visit speedoc.com

Facebook: <https://www.facebook.com/Speedoc.MY> | Instagram: <https://www.instagram.com/speedocmed>

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