

## **FREQUENTLY ASKED QUESTIONS (FAQ)**

### **ALLIANZ SHIELD PLUS SPECIAL BONUS CAMPAIGN**

**1. Who can participate in the Allianz Shield Plus Special Bonus Campaign (“Campaign”)?**

This Campaign is open to all individual policyholders insured under an active Allianz Private Car Comprehensive policy aged from eighteen (18) years to forty (40) years and who purchase or renew Allianz Shield Plus (“ASP”) individual policies from 1 April 2023 to 31 December 2023 (“Campaign Period”).

**2. What is the duration of the Campaign?**

This Campaign will commence from 1 April 2023 to 31 December 2023.

**3. How to register for this Campaign?**

You will be automatically enrolled in the Campaign if you are an individual insured under an active Allianz Private Car Comprehensive policy and you purchase or renew your ASP policy during the Campaign Period.

**4. What benefit am I entitled to under this Campaign?**

You will be entitled to an instant Special Bonus of up to forty percent (40%) if the ASP policy is purchased or renewed during the Campaign Period. The Special Bonus shall be applicable in the form of an increase in the Eligible Participant’s Principal Sum Insured under the following coverage under the ASP policy:

**ASP Special Bonus**

An increase in the Principal Sum Insured of up to forty percent (40%) which shall only be applicable under:

- Benefit A (Death),
- Benefit B (Permanent Disablement),
- Benefit C (Double Indemnity), and
- Optional Benefit 2 (Double Indemnity in the event of Motor Vehicle Accident).

**5. I am currently entitled to a fifty percent (50%) Renewal Bonus on my ASP policy, am I still entitled to Special Renewal Bonus?**

No. The forty percent (40%) Special Bonus granted under this Campaign is in addition to the existing Renewal Bonus entitlement under your policy. As such, the maximum total Special Bonus AND Renewal Bonus entitlement under the ASP policy shall not exceed forty percent (40%).

**6. I am a sixty (60) year old having a Private Car Comprehensive policy with Allianz and covered under ASP policy Plan 1 and currently entitled to a ten percent (10%) Renewal Bonus on policy. How much is the total Renewal Bonus upon renewal of my ASP policy during the Campaign Period?**

Upon renewal, your Renewal Bonus will increase by ten percent (10%) to twenty percent (20%). You will not be entitled to the Special Bonus as you are not within the eligible age limit of eighteen (18) to forty (40) years under the ASP Special Bonus Campaign.

7. Examples of situations which would/would not entitle to the ASP Special Bonus Campaign.

No.	Insured	Age	AGIC Private Car Comprehensive Policy	Renewal Bonus (RB) (%)	Campaign Special Bonus (%)	Total Renewal Bonus (%)	Entitled to Campaign Special Bonus (Y/N)/Remarks
1	Insured A	40	Yes	20	20	40	Y Renewal Customer Within the age limit and has a Private Car Comprehensive policy with Allianz
2	Insured B	17	Yes	20	0	20	N Renewal Customer Not within the age limit
3	Insured C	32	Yes	0	40	40	Y New Customer Within the age limit and has a Private Car Comprehensive policy with Allianz
4	Insured D	34	Yes	60	0	60	N Renewal Customer Not entitled to Campaign Special Bonus as RB on policy is more than 40%
5	Insured E	44	Yes	20	0	20	N Renewal Customer Not within the age limit

6	Insured Family F						
	Father	41	Y	0	0	0	N New Customer Not within the age limit
	Mother	39	Y	20	20	40	Y Renewal Customer Within the age limit and has a Private Car Comprehensive policy with Allianz
	Son	18	Y	0	40	40	Y New Customer Within the age limit and has a Private Car Comprehensive policy with Allianz
	Daughter	15	N	20	0	20	N Renewal Customer Not within the age limit and does not have a Private Car Comprehensive policy with Allianz
7	Insured Family G						
	Father	39	Y	40	0	40	N Renewal Customer Not entitled to Campaign Special Bonus as the maximum total Special Bonus AND

							Renewal Bonus entitlement on policy shall not exceed 40%
	Mother	38	N	20	0	20	N Renewal Customer Does not have a Private Car Comprehensive policy with Allianz
	Son	18	N	0	0	0	N New Customer Does not have a Private Car Comprehensive policy with Allianz
	Daughter	15	N	0	0	0	N New Customer Not within the age limit and does not have a Private Car Comprehensive policy with Allianz

**8. Who should I contact if I have further enquiries?**

For any enquiries related to this Campaign, you may contact your servicing agent, our branch office or contact Allianz via Live Chat at [allianz.com.my](http://allianz.com.my), or email at [customer.service@allianz.com.my](mailto:customer.service@allianz.com.my) or at 1300 22 5542, Monday to Friday from 9.00am to 6.00pm.