



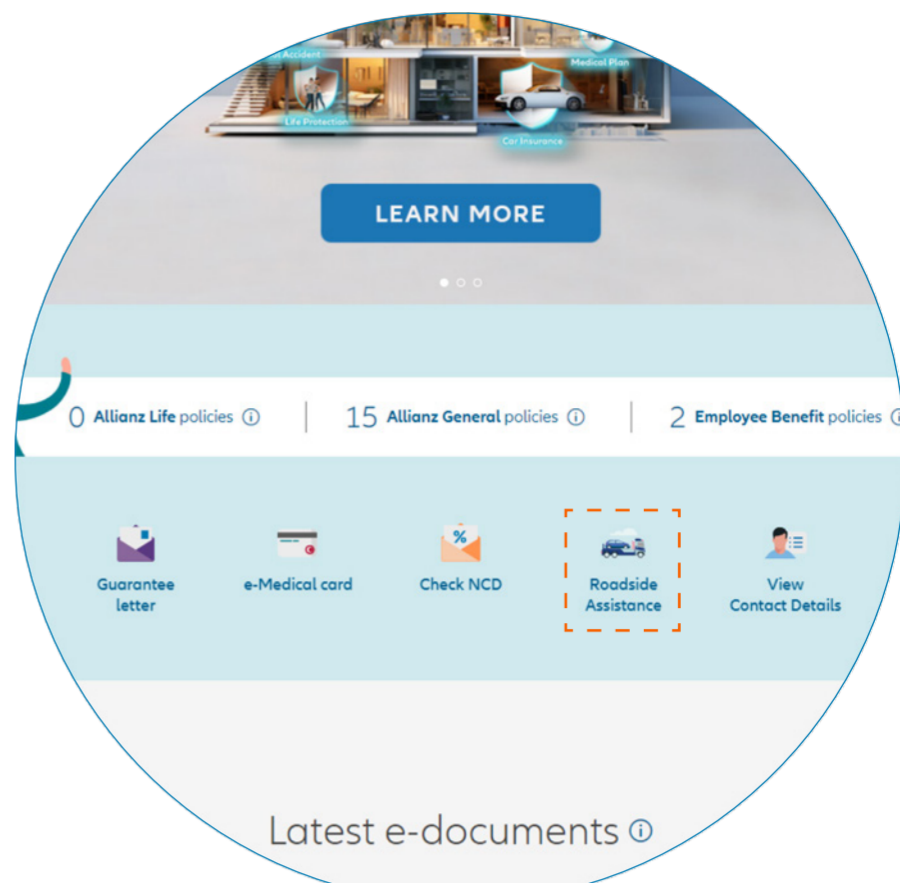
Steps to request Allianz Roadside Assistance on MyAllianz

按照以下步骤在 MyAllianz 上申请 Allianz Roadside Assistance



MyAllianz Login

1



MyAllianz Dashboard

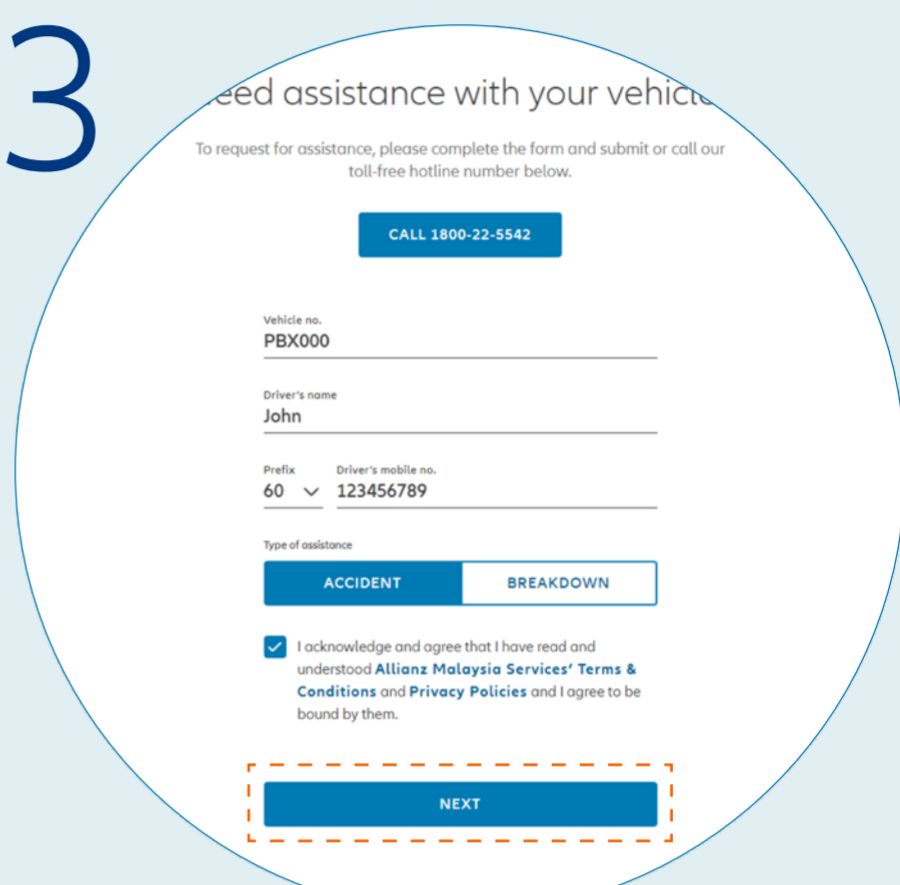
Click “Allianz Roadside Assistance” at the login page or the bottom of the dashboard page on MyAllianz.

在 MyAllianz 的登录页面或 Dashboard 页面下方点击 “Allianz Roadside Assistance”。



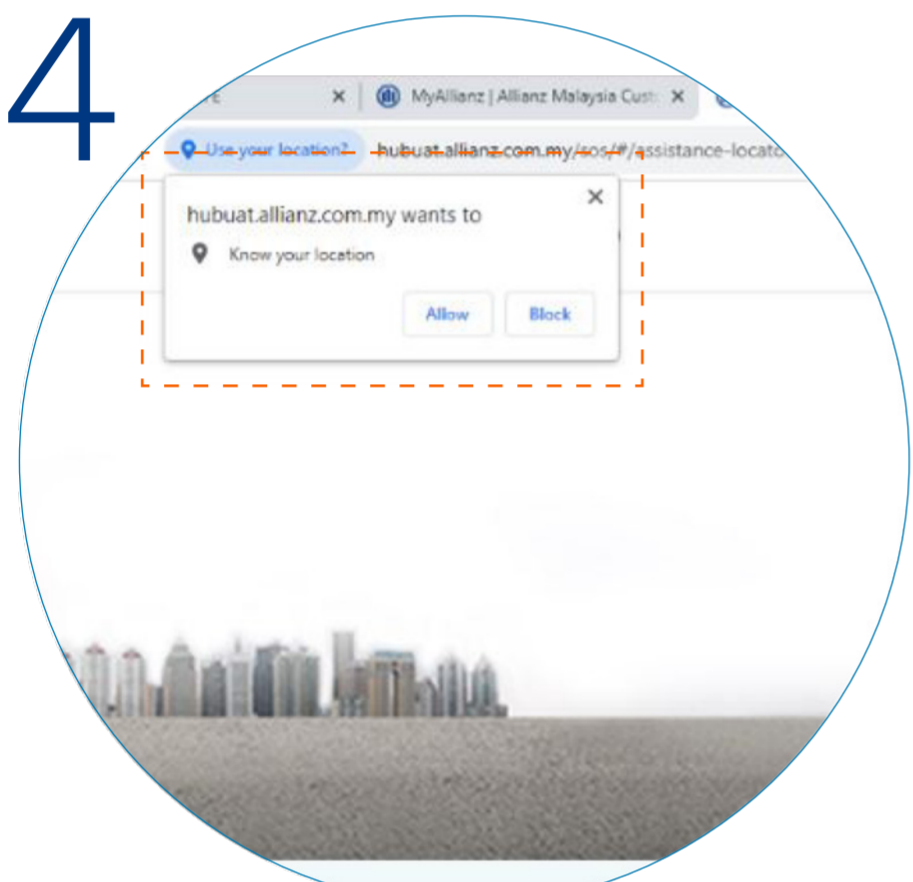
You will be directed to the assistance form page to complete the details.

您的页面将会被转至救援申请表以填写所需相关的信息。



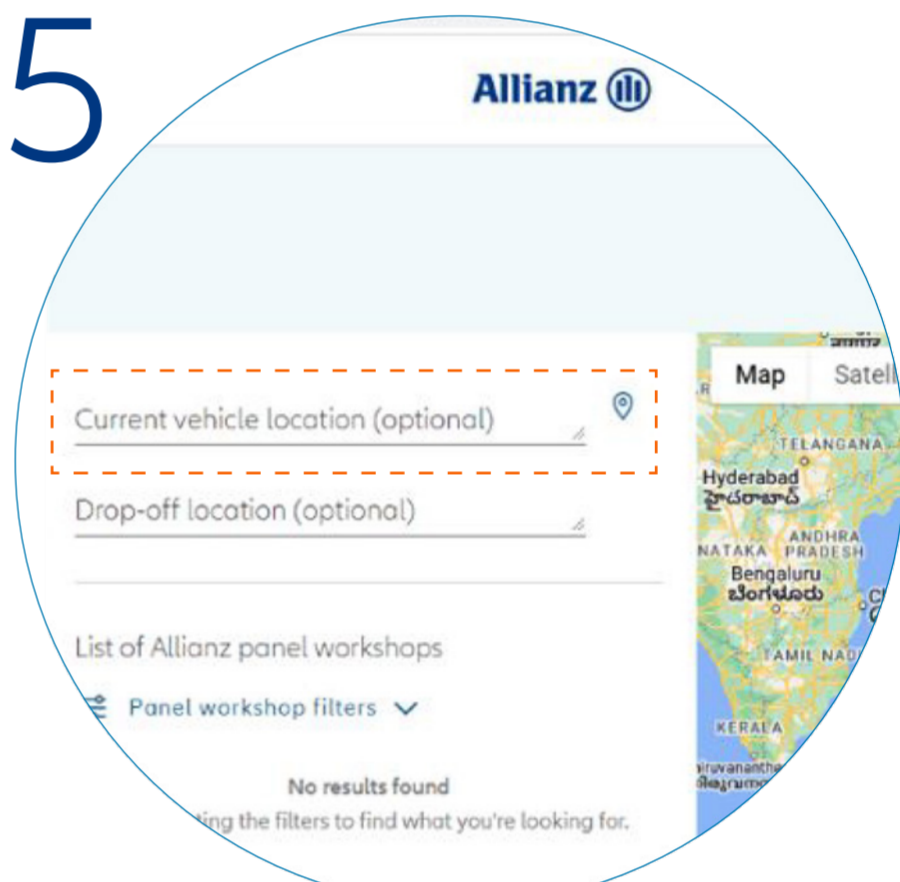
Fill in the details correctly and click “NEXT”.

填写完正确的信息后点击 “NEXT”。



Click “Allow” to enable location service.

点击 “Allow” 以启用定位服务。



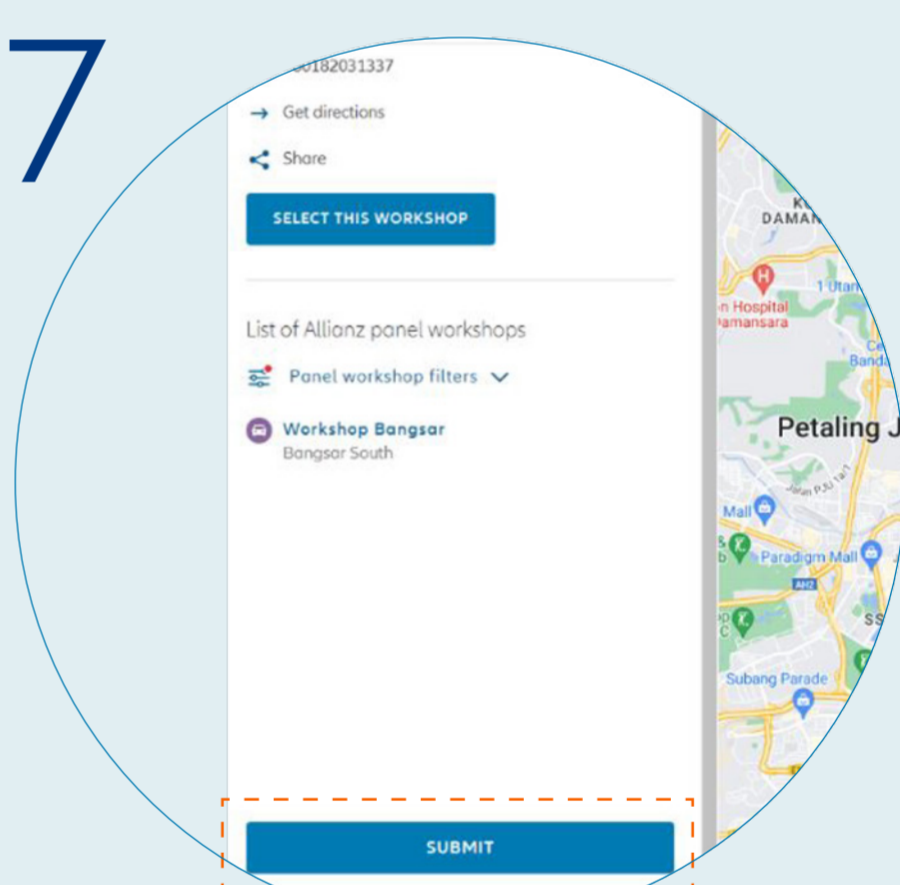
Insert or Pin the “Current vehicle location (optional)” as the location of the breakdown / accident.

请将 “Current vehicle location (optional)” 设置为车辆故障/ 事故发生地点。



For the “Drop-off location (optional)”, customers have the option to select their preferred workshop from the dropdown list of ‘Panel workshop’ to drop off their vehicle.

对于 “Drop-off location (optional)”, 客户们可以从 “Panel Workshop” 的下拉列表中选择偏好的维修厂来交车。



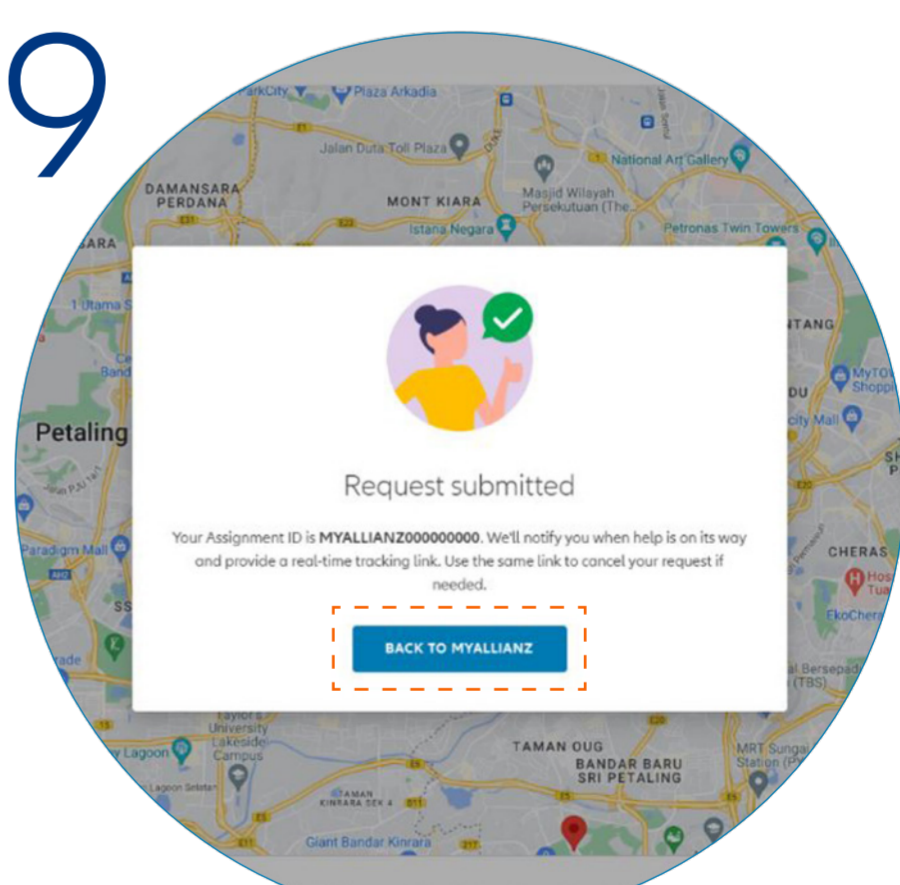
Select the preferred workshop and click “SUBMIT”.

选择偏好的维修厂后点击 “SUBMIT”。



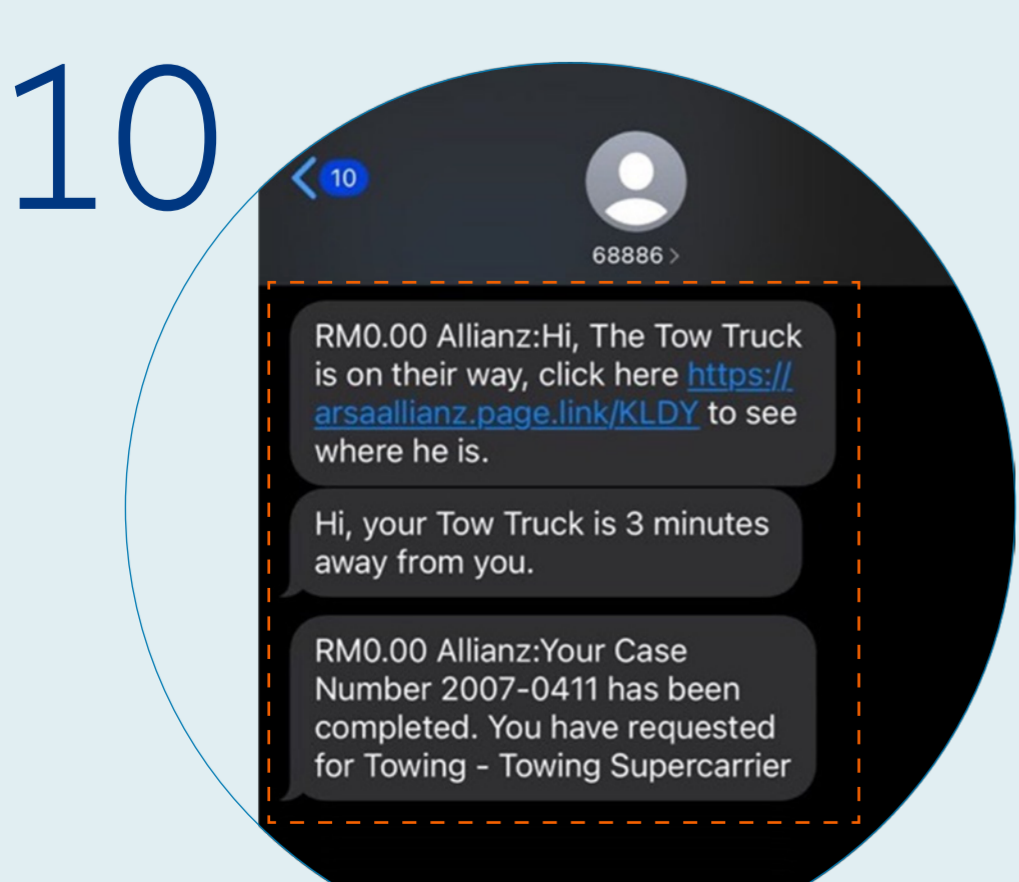
Click “YES, SUBMIT” if the details are correct.

如果信息正确无误，点击 “YES, SUBMIT”。



Request submitted successfully. Customer will receive a verification call for the Allianz Roadside Assistance arrangement.

申请已提交成功。客户将收到一通验证电话，用于 Allianz Roadside Assistance 的安排。



Once the application is confirmed, please keep an eye on your SMS notification from 68886. You will receive real-time updates on the status of the Tow Truck.

申请确认后，您将收到有关拖车服务状态的实时更新。请注意 68886 发送的短信通知。