



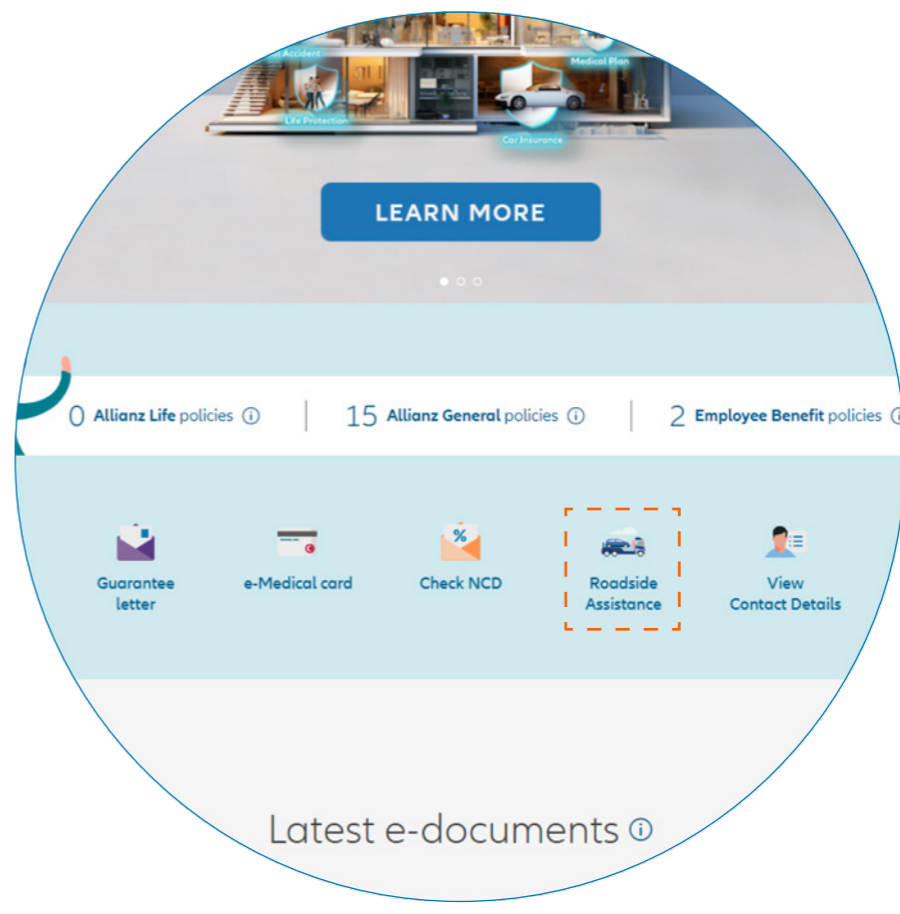
Steps to request Allianz Roadside Assistance on MyAllianz

Langkah-langkah untuk memohon bantuan Allianz Roadside Assistance di MyAllianz



MyAllianz Login Page

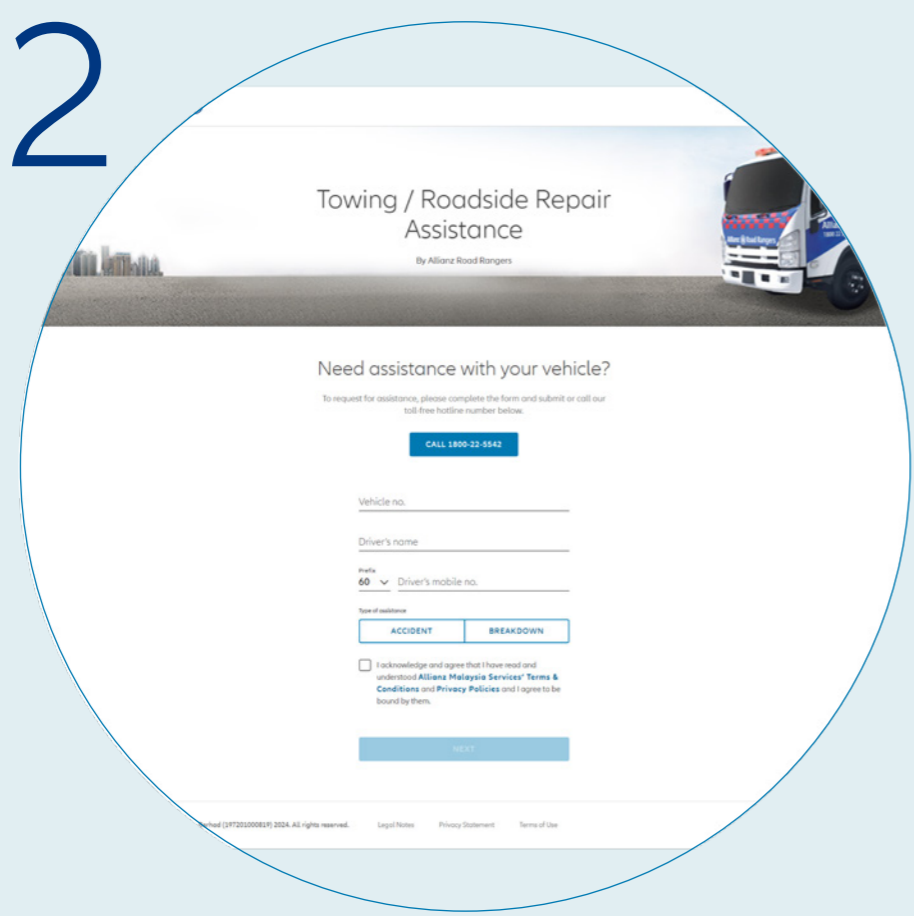
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MyAllianz Dashboard

Click **"Allianz Roadside Assistance"** at the login page or the bottom of the dashboard page on MyAllianz.

Klik **"Allianz Roadside Assistance"** di halaman log masuk atau di bahagian bawah halaman papan pemuka MyAllianz.



You will be directed to the assistance form page to complete the details.

Anda akan diarahkan ke halaman borang bantuan untuk melengkapkan butiran.



Fill in the details correctly and click **"NEXT"**.

Pastikan butiran yang diberi adalah tepat. Kemudian, klik **"NEXT"**.



Click **"Allow"** to enable location service.

Klik **"Allow"** untuk mengaktifkan perkhidmatan lokasi.



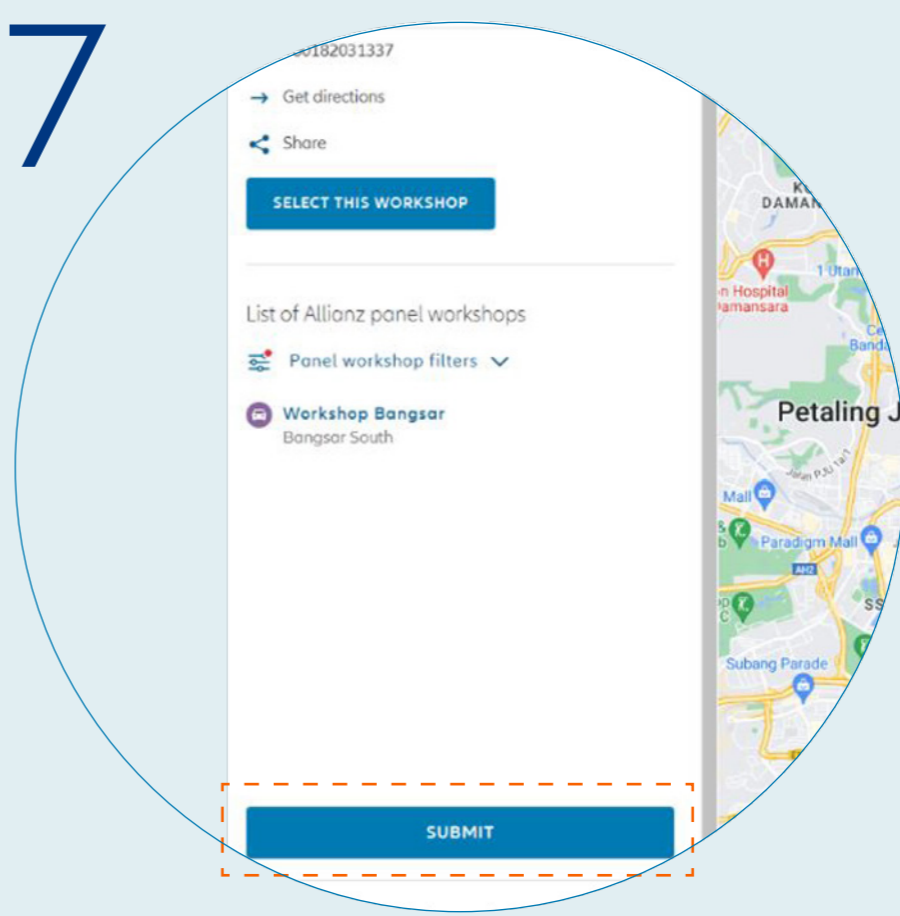
Insert or Pin the **"Current vehicle location (optional)"** as the location of the breakdown / accident.

Masukkan atau Pin-kan **"Current vehicle location (optional)"** kepada lokasi kerosakan/ kemalangan.



For the **"Drop-off location (optional)"**, customers have the option to select their preferred workshop from the dropdown list of 'Panel workshop' to drop off their vehicle.

Bagi **"Drop off location (optional)"**, anda boleh memilih bengkel pilihan anda daripada senarai 'Panel workshop' yang tersedia untuk proses penyerahan kenderaan.



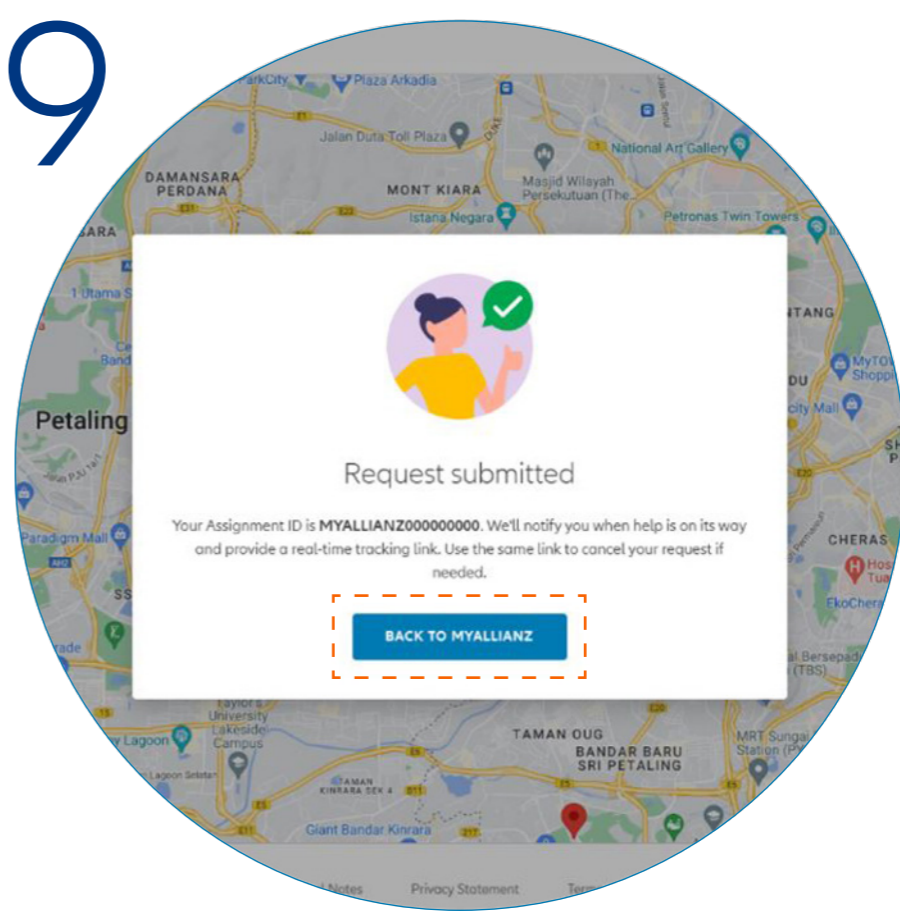
Select the preferred workshop and click **"SUBMIT"**.

Pilih bengkel yang anda berkenan dan klik **"SUBMIT"**.



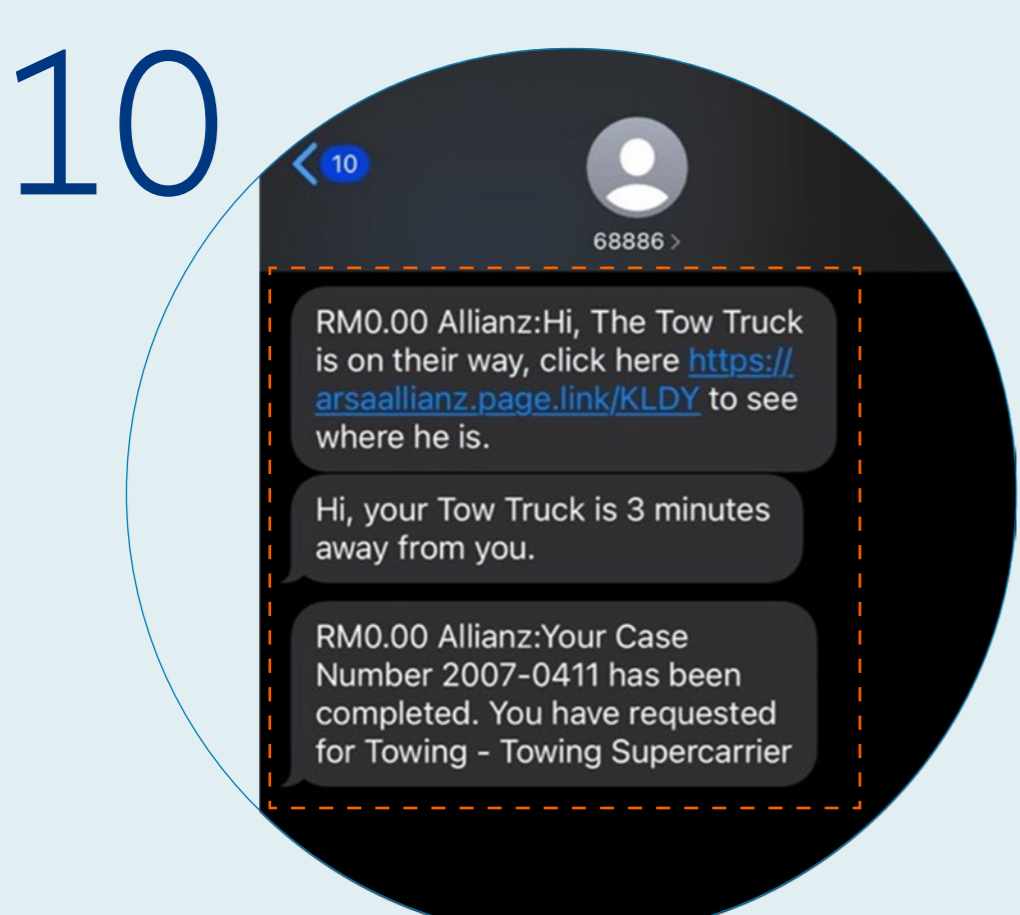
Click **"YES, SUBMIT"** if the details are correct.

Klik **"YES, SUBMIT"**, jika butiran yang diisi adalah tepat.



Request submitted successfully. Customer will receive a verification call for the Allianz Roadside Assistance arrangement.

Permohonan berjaya dihantar. Anda akan menerima panggilan pengesahan bagi proses penyusunan Allianz Roadside Assistance.



Once the application is confirmed, please keep an eye on your SMS notification from 68886. You will receive real-time updates on the status of the Tow Truck.

Apabila permohonan disahkan, sila perhatikan notifikasi SMS daripada 68886. Anda akan menerima kemas kini secara langsung mengenai status Tow Truck.