## Allianz Road to Paris Campaign

## **Terms and Conditions**

The Allianz Road to Paris Campaign ("**Campaign**") is co-organised by Allianz Life Insurance Malaysia Berhad and Allianz General Insurance Company (Malaysia) Berhad (collectively, "**Allianz Malaysia**"), subject to the terms and conditions herein.

#### Part A: Campaign Period

- 1. This Campaign will run from 6 March 2024 to 31 May 2024, both dates inclusive ("Campaign Period").
- 2. The cut-off time and date to participate in this Campaign is at 23:59pm (Malaysia time) on 31 May 2024.
- Allianz Malaysia may at its absolute discretion extend the Campaign Period at any time with or without any prior notice. Unless the Campaign Period is extended and announced by Allianz Malaysia, any participation beyond the Campaign Period will be disregarded.

### Part B: Eligibility

- 1. This Campaign is open to all citizens or permanent residents of Malaysia who are at least eighteen (18) years old and who fulfil the following conditions ("**Eligible Participants**"):
  - a. New Allianz Life Insurance Malaysia Berhad ("Allianz Life") individual customers who purchase any of the Allianz Life insurance products as listed below ("Eligible Allianz Life Products") during the Campaign Period subject to Allianz Life's underwriting requirements, and provided that the policy of the Eligible Allianz Life Product purchased must be issued within the Campaign Period and remain in force with the 15-day free-look period having passed as at 31 May 2024. For avoidance of doubt, any Eligible Allianz Life Product purchased during the Campaign Period but its 15-day free-look period has yet to end on or before 31 May 2024 will not be eligible to participate in this Campaign;

Allianz Life Products	Allianz UltimateLink
	Allianz EverLink Plus
	Allianz EverLink Signature
	HSBC's EliteSaver SP
	HSBC's EliteCare Plus
	HSBC's Elite Wealth
	HSBC's Universal Income
	HSBC's Universal Treasure Plus
	HSBC's Universal Legacy

### OR

b. New Allianz General Insurance Company (Malaysia) Berhad ("Allianz General") individual customers who purchase any of the Allianz General insurance products as listed below ("Eligible Allianz General Products") during the Campaign Period subject to Allianz General's underwriting requirements, and provided that the policy issuance of the Eligible Allianz General Product purchased must be issued within the Campaign Period and remain in force as at 31 May 2024;

Allianz General Products	Allianz Shield Plus
	Allianz Travel Care (Annual plan)

Allianz Smart Home Cover
Allianz Medicure
Allianz Motor Comprehensive (Private Car)
Allianz Motorcycle Comprehensive
Allianz Motorcycle Plus Comprehensive
Premier Home

OR

 Existing Allianz Life customers having an in-force Allianz Life individual policy or existing Allianz General customers having an in-force policy of any Eligible Allianz General Product as at 5 March 2024;

OR

d. \*Individuals who do not have an existing Allianz Life individual policy nor Allianz General individual retail policy as at 5 March 2024 and do not purchase any of the Eligible Allianz Life Products or Eligible Allianz General Products during the Campaign Period.

## Part C: Campaign Participation

- Eligible Participants who wish to participate in this Campaign must register their interest for the Campaign by completing the participation form on the Campaign page website at <u>https://www.allianz.com.my/personal/whats-new/roadtoparis2024.html</u>.
   Eligible Participants who have registered for and participated in any of the Allianz Powerhouse roadshows will automatically be enrolled in this Campaign.
- 2. By participating in this Campaign, Eligible Participants may earn entries as follows:

Type of Entry	Number of entry(ies)
Complete the participation form on the Campaign page website or register for and participate in any of the Allianz Powerhouse roadshows.	One (1) entry per participant
Being an existing Allianz Life customer with an in-force Allianz Life individual policy or an existing Allianz General customer with an in- force policy of any Eligible Allianz General Product as at 5 March 2024, and provided that the policy shall continue to be in force until 31 May 2024	Ten (10) entries per participant
Purchase any Eligible Allianz Life Product or Eligible Allianz General Product during the Campaign Period subject to Allianz Life or Allianz General's underwriting requirements, and provided that the policy of the Eligible Allianz Life Product or Eligible Allianz General Product purchased must be issued within the Campaign Period and remain in force with the 15-day free-look period (where applicable) having passed as at 31 May 2024	Ten (10) entries per policy
Register and login to MyAllianz app or website at <u>https://allianz.com.my/customer</u> during the Campaign Period	Three (3) entries per participant

## **Examples of Entries Calculation**

Example A:

Activities	Campaign Entry(ies)

Complete the participation form on the Campaign page website or register for and participate in any of the Allianz Powerhouse roadshows.	1
Purchase (1) Allianz UltimateLink on 8 March 2024 and policy is issued by 5 April 2024	10
Purchase (1) Allianz Shield Plus on 2 May 2024 and policy is issued by 30 May 2024.	10
Total Campaign Entries earned	21

## Example B:

Activities	Campaign Entry(ies)
Complete the participation form on the Campaign page website or register for and participate in any of the Allianz Powerhouse roadshows.	1
Purchase (1) Allianz EverLink Signature on 1 April 2024 and policy is issued by 18 April 2024	10
Total Campaign Entries earned	11

# Example C:

Activities	Campaign Entry(ies)
Complete the participation form on the Campaign page website or register for and participate in any of the Allianz Powerhouse roadshows.	1
Have an existing Allianz ValueGuard Plus policy as at 5 March 2024 which remains in force as at 31 May 2024	10
Purchase (1) Allianz UltimateLink on 25 April 2024 and policy is issued by 9 May 2024	10
Total Campaign Entries earned	21

# Example D:

Activities	Campaign Entry(ies)
Complete the participation form on the Campaign page website or register for and participate in any of the Allianz Powerhouse roadshows.	1
Register and login to the MyAllianz app or website on 15 May 2024	3
Total Campaign Entries earned	4

# Example E:

Activities	Campaign Entry(ies)
Complete the participation form on the Campaign page website or register for and participate in any of the Allianz Powerhouse roadshows.	1
Purchase (1) Allianz Motorcycle Third Party Coverage on 2 April 2024 and policy is issued on 27 April 2024*	0
Register and login to the MyAllianz app or website on 9 April 2024	3
Purchase (1) Allianz EverLink Plus on 8 March 2024 and policy remains in force as at 31 May 2024	10
Total Campaign Entries earned	14

\*Allianz Motorcycle Third Party Coverage is not an eligible product.

## Part D: Prizes

A total of three hundred and ten (310) prizes ("**Prizes**"), consisting of one (1) Grand Prize, nine (9) Special Prizes and three hundred (300) Consolation Prizes, as stated in the table below will be given out. The Grand Prize and Special Prizes are collectively referred to as "**Main Prize(s)**". **\*Note: Eligible Participants who are non-Allianz customers, i.e. those described under Part B(1)(d), shall not be entitled to be in the running for the Main Prizes.** 

1.

Prize	Entitlement
Grand Prize x One (1) Winner	<ul> <li>Two (2) tickets to the Grand Opening Ceremony of the Olympic Games Paris 2024.</li> <li>Two (2) Emirates Airlines return flight tickets originating from Kuala Lumpur, Malaysia to Paris, France (inclusive of transits, if any).</li> <li>Two (2) nights' accommodation at Hotel Paris Louis Blanc on Twin Sharing Basis – breakfast provided.</li> <li>RM1,000 cash allowance to cover partial expenses in Paris. This allowance will be payable in Ringgit Malaysia ("RM").</li> <li>Allianz Travel Care insurance coverage for the Winner and the Travel Companion (as defined below) throughout the travel period from 24 July 2024 to 28 July 2024.</li> </ul>
	<ul> <li>The tickets to the Grand Opening Ceremony at the Olympic Games Paris 2024 will be distributed via the Olympic Games Paris 2024 ticketing app. The Winner will be able to retrieve the tickets with the seating information in the app. The tickets will be nominative tickets. All details pertaining to the tickets and the ticket holder's name will be provided further in the app.</li> <li>The flight tickets and hotel accommodation booking will be issued/made in the Winner's name and another name to whom the Winner assigns ("Travel Companion") respectively. The Winner and the Travel Companion must travel together under the same booking record for the entire journey.</li> <li>The flight tickets are not applicable to code-share flights and are not upgradable through mileage redemption, and any flight seating arrangement is subject to availability.</li> <li>No amendment can be made once flight tickets are issued.</li> <li>All booking procedures must be completed and flight tickets issued at least fourteen (14) days before the scheduled flight departure date from Kuala Lumpur to Paris, i.e. 24 July 2024.</li> </ul>
	<ul> <li>The scheduled flight return date from Paris to Kuala Lumpur is 28 July 2024.</li> <li>Strictly no rescheduling of the flight departure and/or return dates is allowed.</li> <li>The Winner and the Travel Companion's passports and visas (if required) must be valid for at least SIX (6) months prior to the date of entry into the country of destination. The Winner and the Travel Companion are responsible for obtaining the necessary visa and/or any other documentations required for the travel.</li> </ul>
Special Prize x Nine (9) Winners	Each Winner will get:

	<ul> <li>Two (2) tickets to the Badminton Men Singles Finals Match at the Olympic Games Paris 2024.</li> <li>Two (2) Emirates Airlines return flight tickets originating from Kuala Lumpur, Malaysia to Paris, France (inclusive of transits, if any).</li> <li>Two (2) nights' accommodation at Hotel Paris Louis Blanc on Twin Sharing Basis – breakfast provided.</li> <li>RM1,000 cash allowance to cover partial expenses in Paris. This allowance will be payable in Ringgit Malaysia ("RM").</li> <li>Allianz Travel Care insurance coverage for the Winner and the Travel Companion (as defined below) throughout the travel period from 3 August 2024 to 7 August 2024.</li> </ul>
	<ul> <li>The tickets to the Badminton Men Singles Finals Match at the Olympic Games Paris 2024 will be distributed via the Olympic Games Paris 2024 ticketing app. The Winner will be able to retrieve the tickets with the seating information in the app. The tickets will be nominative tickets. All details pertaining to the tickets and the ticket holder's name will be provided further in the app.</li> <li>The flight tickets and hotel accommodation booking will be issued/made in the Winner's name and another name to whom the Winner assigns ("Travel Companion") respectively. The Winner and the Travel Companion must travel together under the same booking record for the entire journey.</li> <li>The flight tickets are not applicable to code-share flights and are not upgradable through mileage redemption, and any flight seating arrangement is subject to availability.</li> <li>No amendment can be made once flight tickets are issued.</li> <li>All booking procedures must be completed and the flight tickets issued at least fourteen (14) days before the scheduled departure date from Kuala Lumpur to Paris, i.e. on 3 August 2024.</li> <li>The scheduling of the flight departure and/or return date is allowed.</li> <li>The Winner and the Travel Companion's passports and visas (if required) must be valid for at least SIX (6) months prior to the date of entry into the country of destination. The Winner and the Travel Companion are responsible for obtaining the necessary visa and/or any other documentations required for the travel.</li> </ul>
Consolation Prize x Three Hundred (300) Winners	Each Winner will get (subject to availability): <ul> <li>Allianz Exclusive Waterproof Bag; or</li> <li>Paris 2024 Plush Mascot; or</li> <li>Allianz Exclusive Duffel Bag.</li> </ul>

- 2. For avoidance of doubt, any extension of trip, return flight rescheduling after booking, travel arrangements, accommodations, services and costs and expenses not mentioned in the respective Main Prizes' terms and conditions shall be fully borne by the Winners respectively including but not limited to the following:
  - i. Any meal, event, and/or activity,
  - ii. Hotel incidentals (including but not limited to phone charges, mini bar service, room service, WiFi charges, laundry services etc);

- iii. Passports and/or travel visas and the relevant application/renewal fees;
- iv. Transportation to and from Kuala Lumpur International Airport (KLIA), Kuala Lumpur;
- v. Transportation to and from Charles de Gaulle Airport, Paris;
- vi. Transportation to and from the Grand Opening Ceremony of the Olympic Games Paris 2024 or the Badminton Men Singles Finals Match at the Olympic Games Paris 2024;
- vii. Translation services; and/or
- viii. Any and all applicable taxes.
- 3. The Main Prize Winners will be contacted by LT Travel & Tours Sdn. Bhd, an authorised travel agency appointed by Allianz Malaysia ("**Authorised Travel Agency**") to arrange for the redemption and booking of the flight tickets and hotel accommodation and collection of the cash allowance under the Main Prizes. Allianz Malaysia will not be held liable for any failure or wrongful delivery in relation to the redemption and booking of the flight tickets and hotel accommodation and cash allowance collection.
- 4. In the event the trip from Kuala Lumpur to Paris as stipulated under the Main Prizes cannot be fulfilled at all due to a travel restriction such as closing of border or flight limitation imposed by the Government of Malaysia and/or Government of France, the entire Main Prizes will be deemed not able to be fulfilled and Allianz Malaysia will at its sole and absolute discretion provide alternative prizes to the Main Prize Winners.
- 5. If the Main Prize Winner and/or the Travel Companion fail to obtain necessary travel documents causing them not able to travel as scheduled, the entire Main Prize will be deemed forfeited and Allianz Malaysia will NOT provide any compensation, replacement, alternative or substitute for the forfeited Main Prize.
- 6. Allianz Malaysia has no control over any arrangement and the organization of the Olympic Games Paris 2024 events, programmes and schedules, and therefore accepts no responsibility for any change or cancellation of any of such events, programmes and schedules. In the event the Olympic Games Paris 2024 is cancelled or postponed, Allianz Malaysia will NOT provide any compensation, replacement, alternative or substitute for the tickets to the Grand Opening Ceremony of the Olympic Games Paris 2024 or the Badminton Men Singles Finals Match at the Olympic Games Paris 2024. However, the Main Prize Winners are still entitled to the portions of the Main Prizes (e.g. flight, accommodation, travel insurance and cash allowance) which are not affected by the cancellation or postponement and can be fulfilled in accordance with the terms and conditions of the Main Prizes to the extent possible.
- 7. The Winners for the Consolation Prizes shall provide a correspondence address in Malaysia for purposes of delivery of the Consolation Prizes.
- 8. Allianz Malaysia will deliver the Consolation Prizes to the Winners via courier, unless otherwise informed by Allianz Malaysia. Any Consolation Prize that is unclaimed or unredeemed or undelivered and subsequently returned to Allianz Malaysia as the sender will be forfeited.
- 9. In the event a Winner rejects, forgoes or fails to claim or redeem the Prize for any reason whatsoever, the Winner will disclaim all rights, interests and claims to that Prize, and the Prize will be dealt with according to the sole and absolute discretion of Allianz Malaysia.
- 10. Allianz Malaysia shall give no assurance or satisfaction guaranteed with regard to the Prizes.

### Part E: Winner Selection, Announcement and Notification

### 1. Main Prize Winners Selection

- a. All Eligible Participants, except for non-Allianz customers (i.e. those described under Part B(1)(d)), who have completed the participation form on the Campaign page website will be shortlisted by Allianz Malaysia using a randomiser tool ("Shortlisted Participants").
- b. The Shortlisted Participants will be notified via email within one (1) month after the Campaign ends.

- c. Allianz Malaysia will follow up by contacting the Shortlisted Participants via a phone call to inform them that they have been shortlisted and will be required to perform the following steps to win one of the Main Prizes:
  - (i) Verify their identity; and
  - (ii) Answer a question correctly.
- d. In the event a Shortlisted Participant fails to answer/respond to the call after two (2) attempts made by Allianz Malaysia, another Shortlisted Participant will be selected.
- e. The first Shortlisted Participant whose identity has been verified and who has answered a question correctly will be the Winner for the Grand Prize. The subsequent nine (9) Shortlisted Participants whose identities have been verified and who have answered a question correctly will each win a Special Prize.
- f. The Main Prize Winners are required to reply to the notification email from Allianz Malaysia with relevant information and documents as requested by Allianz Malaysia for travel booking and planning purposes.

### 2. <u>Consolation Prizes Winners Selection</u>

- a. All Eligible Participants, except those who won the Main Prizes, who have completed the participation form on the Campaign page website will be shortlisted by Allianz Malaysia using a randomiser tool ("**Shortlisted Participants**").
- b. The Shortlisted Participants will be notified via email within one and a half (1.5) months after the Campaign ends and the Shortlisted Participants will have to answer a question correctly and to provide their correspondence address in Malaysia by replying to the email within two (2) working days.
- c. In the event a Shortlisted Participant fails to answer/respond to the email from Allianz Malaysia within two (2) working days, another Shortlisted Participant will be selected.
- d. The first three hundred (300) Shortlisted Participants who replied to the email with the correct answer and their correspondence addresses within two (2) working days will each win a Consolation Prize.
- 3. The selection of Winners shall be final and each Winner is entitled to one (1) Prize only.
- 4. The Winners' full names will be announced on Allianz Malaysia's corporate website at <u>www.allianz.com.my</u> by 19 July 2024.
- 5. The Prizes are strictly non-transferable, non-endorsable, non-reroutable, non-refundable and not exchangeable for cash or vouchers under any circumstances and the Prizes will only be given to the Winners as verified by Allianz Malaysia.
- 6. Prize images shown in any marketing and advertisement materials are for illustration purposes only and may vary in certain aspects from the actual Prize received.
- 7. Allianz Malaysia reserves the right to request documentation or written proof of identification, age, and place of residence of any or all Winners of this Campaign before awarding the Prizes.
- 8. The Winners may be required to attend a prize giving ceremony and, in such event, Allianz Malaysia shall notify the Winners of the specific date, time and venue of the prize giving ceremony. All transportation, accommodation, personal expenses, and any other costs incurred in relation to attending the prize giving ceremony shall be borne by the Winners themselves. If a Winner is unable to attend the prize giving ceremony, the Winner shall give a seven (7) days' prior written notice to Allianz Malaysia, failing which the Prize to the Winner shall be forfeited.
- 9. Winners of this Campaign shall be responsible to contact Allianz Malaysia in writing within twenty (20) days from the date the Winners are informed of their entitlement if they did not receive their respective Prizes. Any request for

reimbursement of the Prize not received or delayed that is not due to the fault of Allianz Malaysia, shall not be entertained.

- 10. Allianz Malaysia reserves the absolute right to change and/or substitute any of the Prizes, for this Campaign with other prize(s) of similar value at any time with or without any prior notice or reason.
- 11. Allianz Malaysia shall reserve the rights to use the names and/or photographs of the Winners as materials for the purposes of publicity, without any prior notice to the Winners. By participating in this Campaign, the Winners consent to such use of their names and/or photographs by Allianz Malaysia and shall not be entitled to claim ownership or any forms of compensation for such materials or publicity.

#### Part F: General Terms and Conditions

- 1. By participating in this Campaign, the Eligible Participants hereby agree to be bound by these terms and conditions stipulated herein and all decisions made by Allianz Malaysia shall be final, conclusive and absolute and no appeals and related correspondence in relation to the decisions of Allianz Malaysia will be entertained.
- 2. Allianz Malaysia reserves the absolute right and discretion to disqualify an Eligible Participant from this Campaign in the following events if:
  - (a) the Eligible Participant fails to comply with the terms and conditions of this Campaign stipulated herein;
  - (b) the Eligible Participant is found or suspected to have done anything which is in conflict with the terms and conditions of this Campaign and/or its process or operations, including but not limited to fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the participation of this Campaign; or
  - (c) the Eligible Participant is found or suspected to have provided any information that is untrue, inaccurate and/or incomplete.

For the avoidance of doubt, the above list of events is non-exhaustive. Allianz Malaysia is entitled to exercise its rights and discretion as it deems fit.

- 3. Allianz Malaysia shall not be liable for any losses or damages whatsoever suffered by the Eligible Participants or any third parties, whether directly or indirectly, arising out of or in connection with this Campaign.
- 4. Allianz Malaysia shall not be responsible or liable for any loss, damage, claim, injury, death or accident incurred or suffered, in any circumstances, by the Winners, their Travel Companions or any third parties, whether directly or indirectly, arising out of or in connection with the trip taken as redeemed under this Campaign.
- 5. Allianz Malaysia shall not be liable for the specific terms of use applicable to the Prizes, or any rules or regulations stipulated by the Authorised Travel Agency to arrange for the redemption or collection of the Prize, or the benefits and/or services provided by any third-party service providers under this Campaign.
- 6. Allianz Malaysia reserves the absolute right and discretion to cancel, terminate or suspend this Campaign or vary its terms and conditions without any prior notice or reason. For avoidance of doubt, the Eligible Participants hereby agree that they are not entitled to any form of compensation whatsoever arising from all losses or damages incurred as a direct or indirect result of the said cancellation, termination, suspension, or variation by Allianz Malaysia.
- 7. This Campaign is in no way sponsored, endorsed, administered by the Olympic Games Paris 2024, The Emirates Group, Hotel Paris Louis Blanc or LT Travel & Tours Sdn. Bhd.
- 8. By participating in this Campaign, the Eligible Participants agree and consent to allow their personal data being collected, processed, and used by Allianz Malaysia Berhad, Allianz Life Insurance Malaysia Berhad and/or Allianz General Insurance Company (Malaysia) Berhad (collectively, "Allianz Group of Companies") in accordance with

the Personal Data Protection Act 2010. In addition, the Eligible Participants agree and consent to their personal data or information being collected, processed, and used by Allianz Group of Companies for the following purposes:

- Operations and administrative process of this Campaign;
- Update Allianz Group of Companies records;
- Market research and statistical analysis and surveys with the aim of improving Allianz Group of Companies products and services;
- For advertising and promotion purposes; and
- For any purposes required by law or regulation.

If the Eligible Participants wish to cease receiving any Allianz Group of Companies' marketing material or no longer wish to be contacted for marketing and promotional purposes by Allianz Group of Companies, please send an email to <u>customer.service@allianz.com.my</u>. Please note that Allianz Group of Companies will take two (2) to four (4) weeks to comply with such request.

- 9. The terms and conditions herein shall prevail over any inconsistent terms, conditions or representations contained in any other materials, including but not limited to promotional or advertising materials, for this Campaign.
- 10. The terms and conditions of the Campaign shall be governed and interpreted in accordance with the laws of Malaysia and are subject to the exclusive jurisdiction of the courts of Malaysia.

Terms & Conditions last updated: 25 June 2024