



## Terms and Conditions

### Allianz Customer Service Centre

Allianz Arena, Ground Floor,  
Block 2A, Plaza Sentral, Jalan  
Stesen Sentral 5, Kuala Lumpur  
Sentral, 50470 Kuala Lumpur

Tel : 1 300 22 5542  
Email : customer.service  
@allianz.com.my  
allianz.com.my

### Head Office

Level 29, Menara Allianz  
Sentral, 203, Jalan Tun  
Sambanthan, Kuala Lumpur  
Sentral, 50470 Kuala Lumpur

Tel : +603 2264 1188  
Fax : +603 2264 1199  
allianz.com.my

1. Receipts will not be issued for premium payments made through this direct debit facility. I will refer to my credit card statement for confirmation of payments.
2. I must inform ALIM in writing of any changes pertaining to the credit card, including but not limited to new account numbers, termination, or cancellation of credit card accounts at least 30 days before the next premium due date.
3. ALIM reserves the right, at its own discretion, to change the term and conditions herein by giving written notice to me or the policy owner.
4. ALIM may at its absolute discretion at any time by giving written notice, terminate this authorization without assigning any reason thereto and thereupon shall be under no obligation to debit my credit card for premium payment.
5. Unless and until ALIM receives written notification of my death, incapacity or revocation of this authorization, this authorization shall remain in force and effective.
6. ALIM is under no obligation to honour any direct debit instruction unless there is sufficient available credit limit in my credit card account at the time the payment is due.
7. In the event that any money is refunded by ALIM for any reason, ALIM is authorized to refund the money to me by crediting the said sum into my credit card account and shall thereafter be discharged from all obligations pertaining to the same. Should any dispute arise, both the policy owner and I shall refer only to each other for remedies and resolution.
8. ALIM shall not be held responsible or liable for any claims, loss damages, costs and/or expenses arising from the successful and/or unsuccessful processing of the debit due to exceeding credit limit, malfunction of the system, electricity failure and/or other factors beyond the control of ALIM.
9. I hereby agree to indemnify and keep ALIM indemnified against any action, claims, losses, damages, costs and/or expenses which ALIM may suffer or incur as a result of my authorization to debit my credit card account.
10. This authorization shall remain binding on me until ALIM receipt of my written notification to cancel this authorization. ALIM is entitled to cease debiting from my credit card upon notification of my death or bankruptcy.

Signature of Cardholder \_\_\_\_\_ Date \_\_\_\_\_

Signature of Policy Owner \_\_\_\_\_ Date \_\_\_\_\_

