

ALLIANZ X TROPICANA CAMPAIGN – TERMS AND CONDITIONS

(A) General

1. This Allianz x Tropicana Campaign (“**Campaign**”) is jointly organised by Allianz Life Insurance Malaysia Berhad (“**Allianz**”) in collaboration with Tropicana Privilege (M) Sdn Bhd (“**Tropicana**”) (collectively referred to as the “**Organisers**”).
2. The participants of this Campaign will be entitled to earn points (“T Points”) under Tropicana’s T Privilege Loyalty Programme with every purchase of Allianz life policy, subject to the terms and conditions of this Campaign and any additional terms and conditions stipulated by the Organisers (as may be applicable) including the decisions of the Organisers in all matters related thereto (“Terms and Conditions”).
3. By participating in this Campaign, all participants will be deemed to have read, understood and agreed to be bound by the terms and conditions of this Campaign as stated herein.

(B) Campaign Period

1. This Campaign shall be valid from 24 May 2022 and shall continue until the termination of the collaboration between the Organisers (“**Campaign Period**”).
2. The Organisers reserve the right to amend the duration of this Campaign at any time as they deem fit without prior notice.

(C) Eligibility

1. To qualify for the T Points under this Campaign, participants must fulfil the following requirements (“**Campaign Requirements**”):-
 - (a) Must be a Malaysian citizen aged eighteen (18) years old;
 - (b) Must not fall under any of the following categories of persons:
 - (i) employees of Allianz, Allianz Malaysia Berhad or Allianz General Insurance Company (Malaysia) Berhad (collectively known as “Allianz Group of Companies”) whether on a permanent or contractual basis, and their immediate family members;
 - (ii) all representatives of Allianz Group of Companies, including their employees, agents, financial advisors and brokers; and
 - (iii) vendors, suppliers, advertisers, and campaign agents of Allianz who are directly or indirectly involved in organising this Campaign;
 - (c) Be a registered member (having subscribed and registered for membership under the loyalty and rewards program operated by Tropicana under T Privilege Loyalty Programme) during the Campaign Period. In the event the participant is not a registered member at the time of the Campaign Period, the participant is required to sign-up via “Tropicana 360” app before participating in the Campaign; and

(d) apply and make a Successful Purchase of an Allianz life insurance policy with minimum annual policy premium of RM2,400 during the Campaign Period via the unique link found in any of the following platform owned and operated by Tropicana:-

- (i) Social media i.e. Facebook, Instagram;
- (ii) Application's banner;
- (iii) Web banner; or
- (iv) Electronic direct mail.

2. For the avoidance of doubt, Successful Purchase shall mean when an Allianz life insurance policy is issued to the participant.

(D) The Campaign Mechanics

1. Subject to non-cancellation or termination of the Allianz life insurance policy purchased during the Campaign Period, T Points will be issued to the participant's T Privilege account for the **First Year Premium** only and the value of the T Points issued is based on the premium amount and payment mode of the participant's Allianz life insurance policy.

2. The awarding of T Points is illustrated as follow: -

T Points Awards (RM1 = 1 point)

e.g. The participants successfully purchased Allianz life insurance policy with the premium of RM2,400 per annum. The T Point to be awarded will be based on premium payment mode as follow:

Payment mode	First Year Premium Payable	T Point to be award
Monthly	RM2,400/12 = RM200 Per Month	200 Points for 12 months*
Quarterly	RM2,400/4 = RM600 Per Quarter	600 Points for 4 quarters*
Half-Yearly	RM2,400/2 = RM1,200 Half Yearly	1,200 Points every half yearly*
Yearly	RM2,400 Per Annum	2,400 Points in one lump sum*

*Subject to prompt premium payment

3. T Points Awards:

- (a) T Points shall be credited participant's T Privilege account within thirty (30) days from the date of issuance of Allianz life policy ("Award Period").
- (b) In the event the T Points are not credited within the Award Period, the participant is required to notify Allianz within one (1) month from the last day of the Award Period. Any requests after the stipulated period will not be entertained.
- (c) The redemption of T Points will be subject to the terms and conditions in relation to Tropicana's T Privilege Loyalty Programme.

(E) Other Terms & Conditions

1. The participants who fail to fulfil the Campaign Requirements and the Terms and Conditions herein will not be entitled to any T Points and will automatically be disqualified from the Campaign without notice.
2. The Organisers reserve the absolute right, at any time, to verify each participant's eligibility, purchase of Allianz life insurance policy and award of T Points. Without limitation, the participants agree to provide necessary documentation and/or information to the Organisers upon request to facilitate in the Organisers' verification process.
3. The Organisers shall process the personal data of the participants in accordance with the Personal Data Protection Act 2010 ("PDPA") and their respective Privacy Notice which are available at: [<https://tropicanaCorp.com.my/privacy-policy>] for Tropicana and [[Privacy Statement - Allianz Malaysia](#)] for Allianz ("Privacy Notices") for the purpose relating to the participants' participation in this Campaign, as applicable and by participating in this Campaign, the participants are deemed to have consented to the processing of their personal data in accordance with the PDPA and Organisers' Privacy Notices.
4. The participants may be contacted, at any time deemed appropriate by the Organisers, via email or any other mode of communication deemed appropriate by the Organisers in relation to the participants' participation in this Campaign.
5. Tropicana is fully responsible for the T Privilege Loyalty Programme and Allianz accepts no liability for the T Privilege Loyalty Programme and any benefits offered by Tropicana under the same.
6. Allianz being the underwriter is fully responsible for the life insurance products underwritten and the benefits offered under the product, as well as any representation made in any of its marketing materials. Tropicana accepts no liability for the products and services offered by Allianz.
7. The Organisers reserve the absolute right to cancel, terminate or suspend this Campaign with or without any prior notice or assigning any reason. The participants agree that the Organisers shall not be held liable for any losses or damages suffered or incurred directly or indirectly as result of the of cancellation, termination or suspension of this Campaign.
8. The Organisers accept no responsibility for late, lost, incomplete, incorrectly submitted, delayed, corrupted or misdirected registration or application whether due to error, omission, alteration, tampering, deletion, theft, destruction or otherwise.
9. The Organisers, their respective subsidiaries, affiliates, and associated companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage of any kind whatsoever incurred or suffered by any participant in connection with this Campaign.
10. The Organisers' decision in relation to all aspects of this Campaign is final and conclusive and no appeal or complaint or related correspondence in relation to the Organisers' decision will be entertained.
11. The Organisers reserve the right at their sole discretion to disqualify any participant and/or to forfeit the T Points from any participant if they reasonably believe that the participant has

undertaken fraudulent practices and/or activities or other activities harmful to this Campaign or to the Organisers.

12. All expenses associated with this Campaign such as transportation and accommodation (if applicable) shall be solely borne by the participants.
13. The Organisers reserve the absolute right to vary, delete or add to any of the Terms and Conditions (wholly or in part) from time to time without any prior notice to the participants.
14. The Terms and Conditions may be translated into other languages. In the event of inconsistencies between the Terms and Conditions and the translated versions, the English version shall prevail.
15. The Terms and Conditions shall prevail over any inconsistent terms, conditions, provisions or representation contained in any other campaigns or advertising materials for this Campaign.
16. The Terms and Conditions are governed by the laws of Malaysia and shall be subjected to the jurisdiction of courts in Malaysia.
17. For information, enquiries, or feedback related to the Campaign, please contact the Organisers at +603 2264 1188 or email the Organisers at customer.service@allianz.com.my

Terms & Conditions last updated: [24/05/2022]