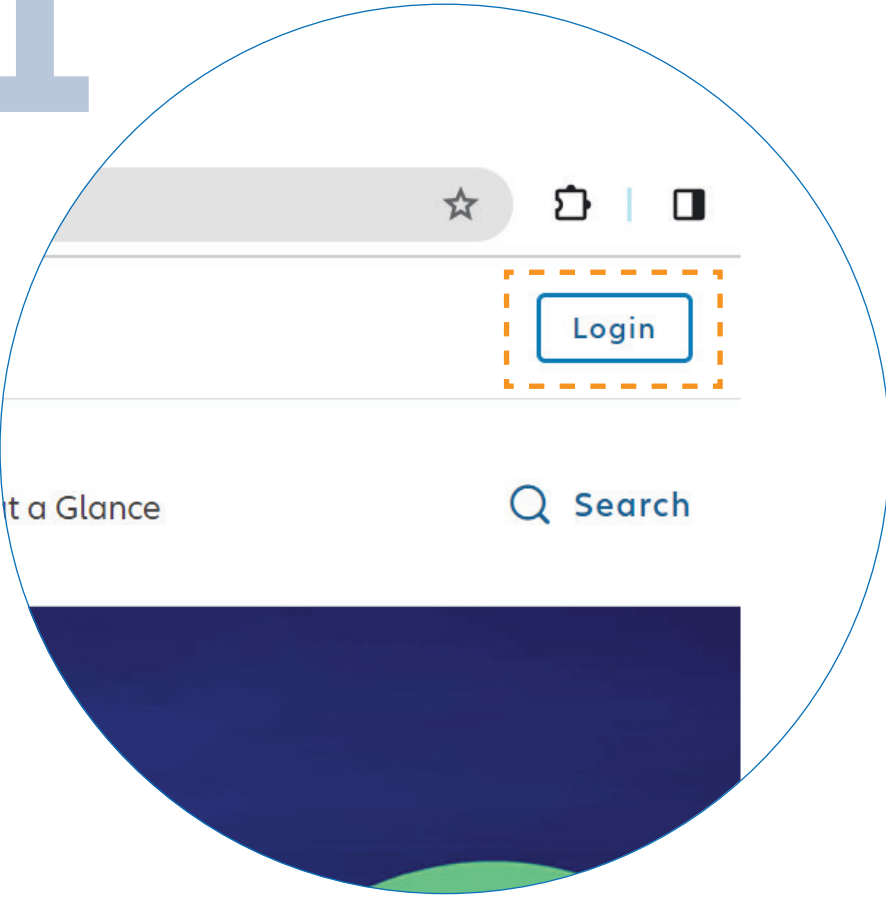


# MYALLIANZ USER GUIDE

Steps to set up a MyAllianz account for Allianz A to Z Mobile App users

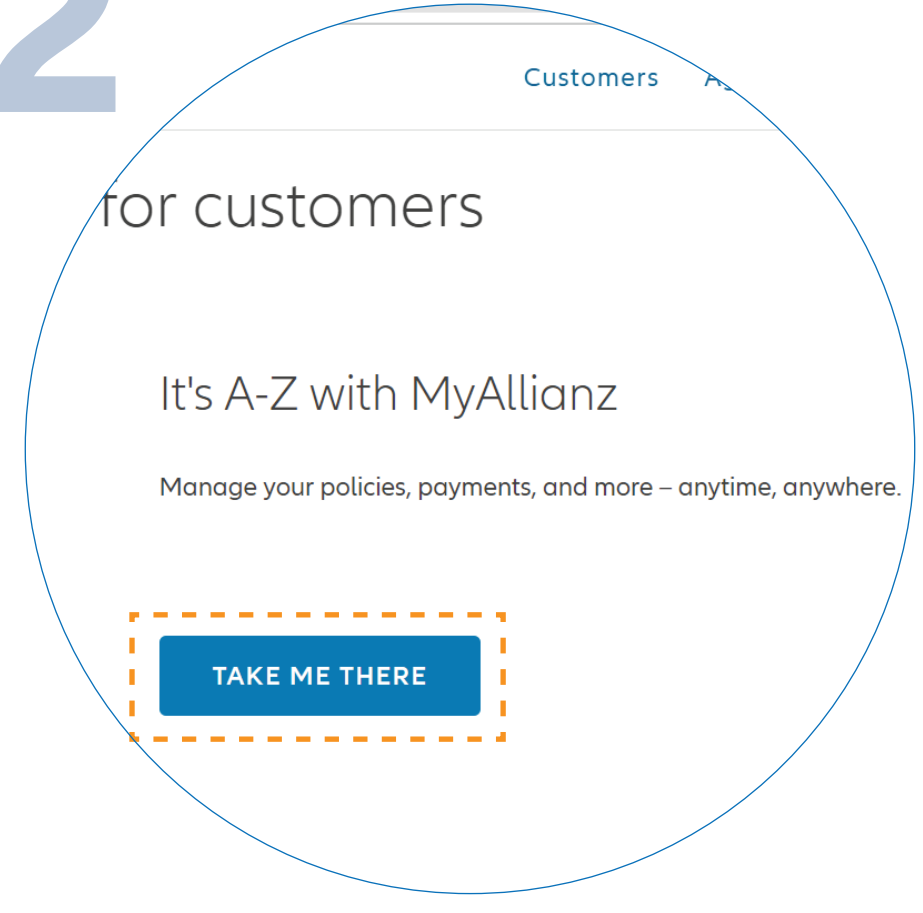


1



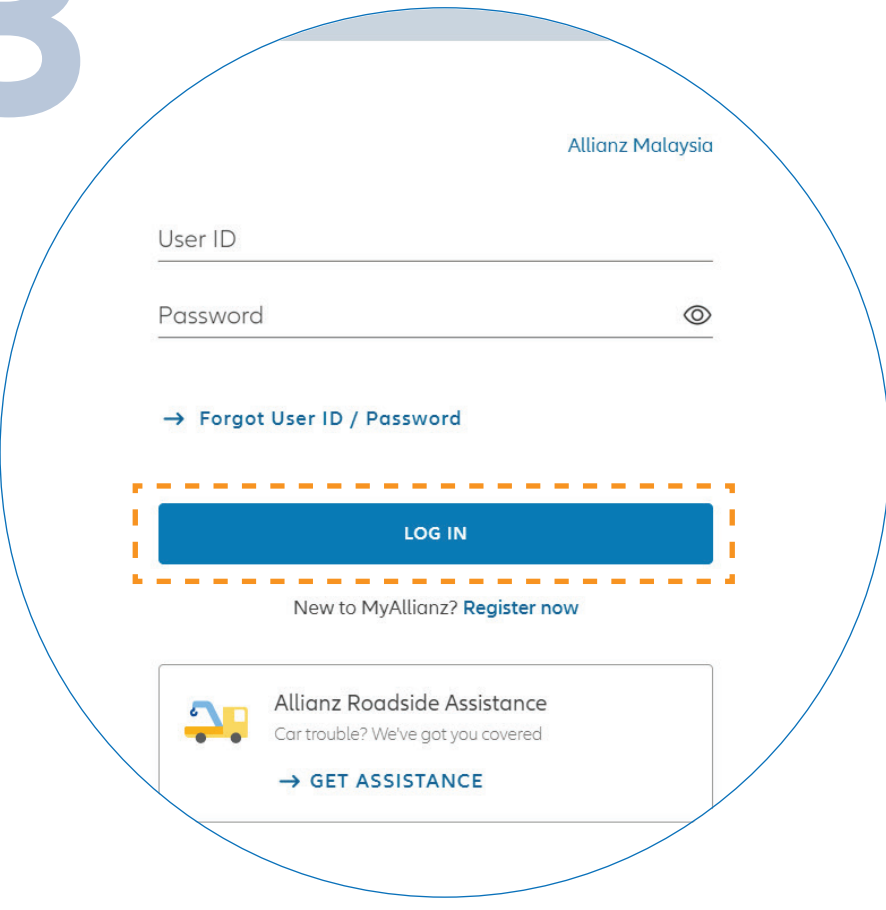
To access MyAllianz, visit [allianz.com.my/customer](http://allianz.com.my/customer) or click **"Login"** at the top right of the Allianz Malaysia corporate website menu bar.

2



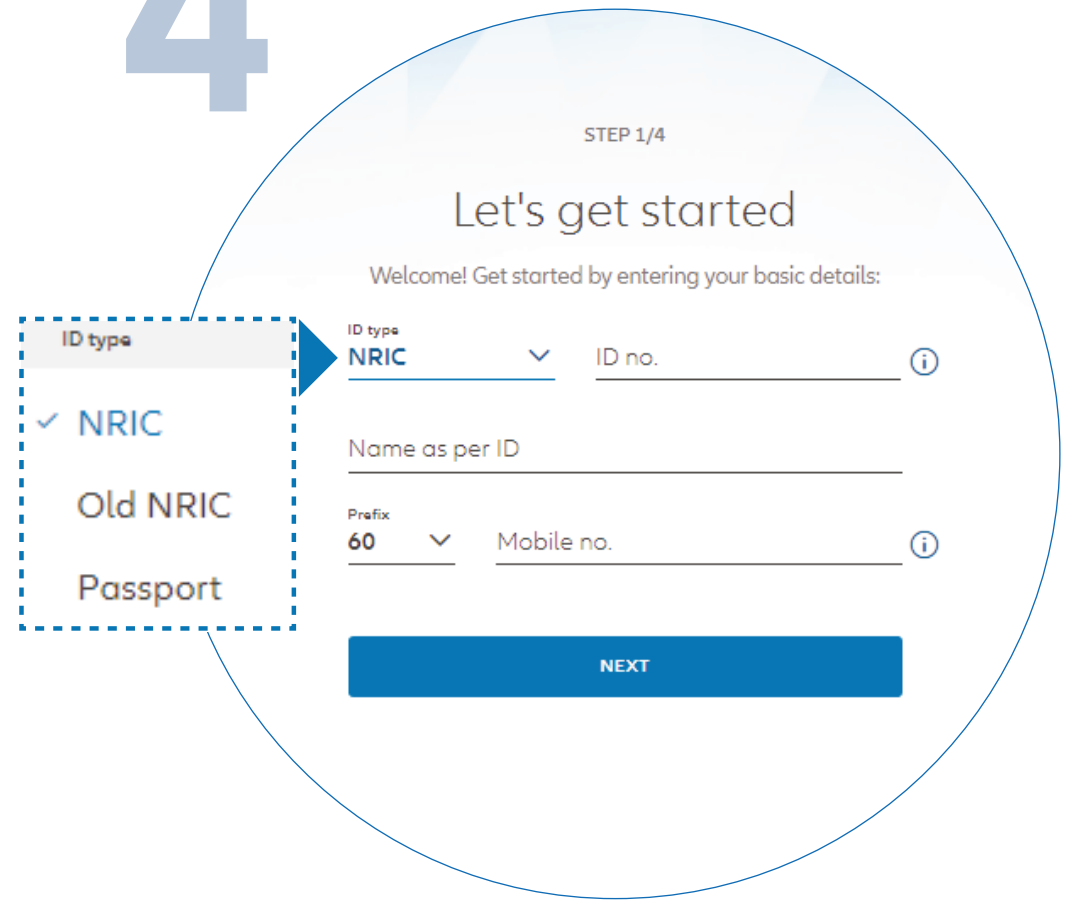
On the Our Digital Services page, click **"TAKE ME THERE"**.

3



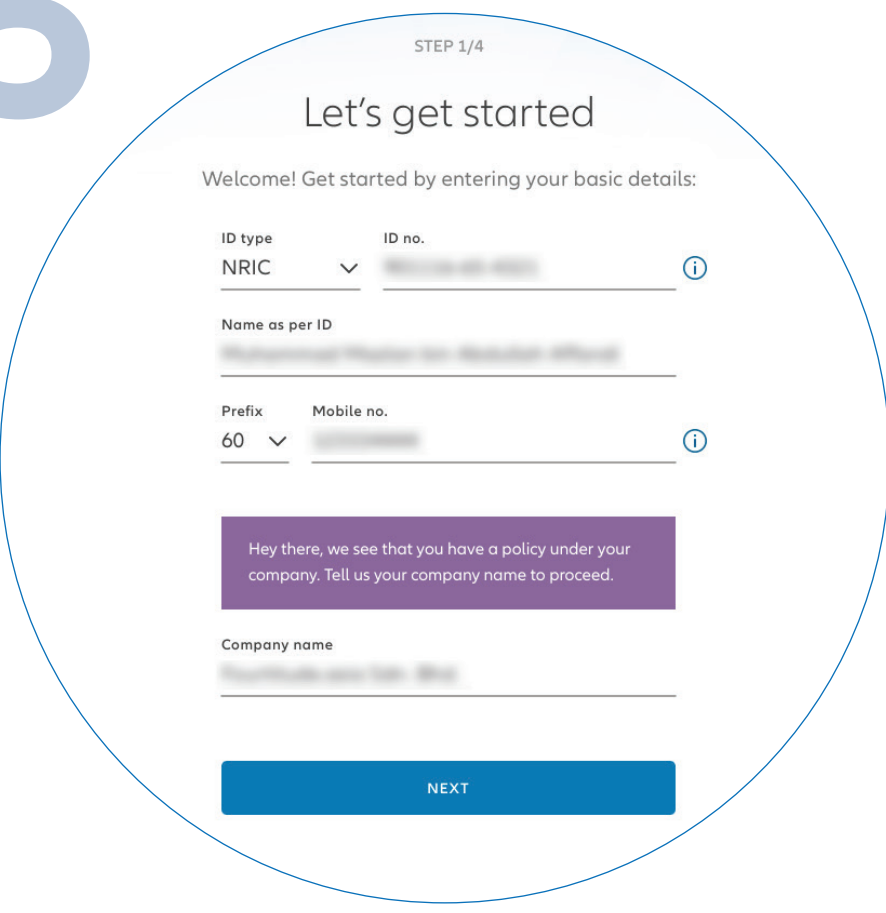
On the MyAllianz login page, enter your Allianz A to Z mobile app User ID and Password. Click **"LOG IN"** to proceed.

4



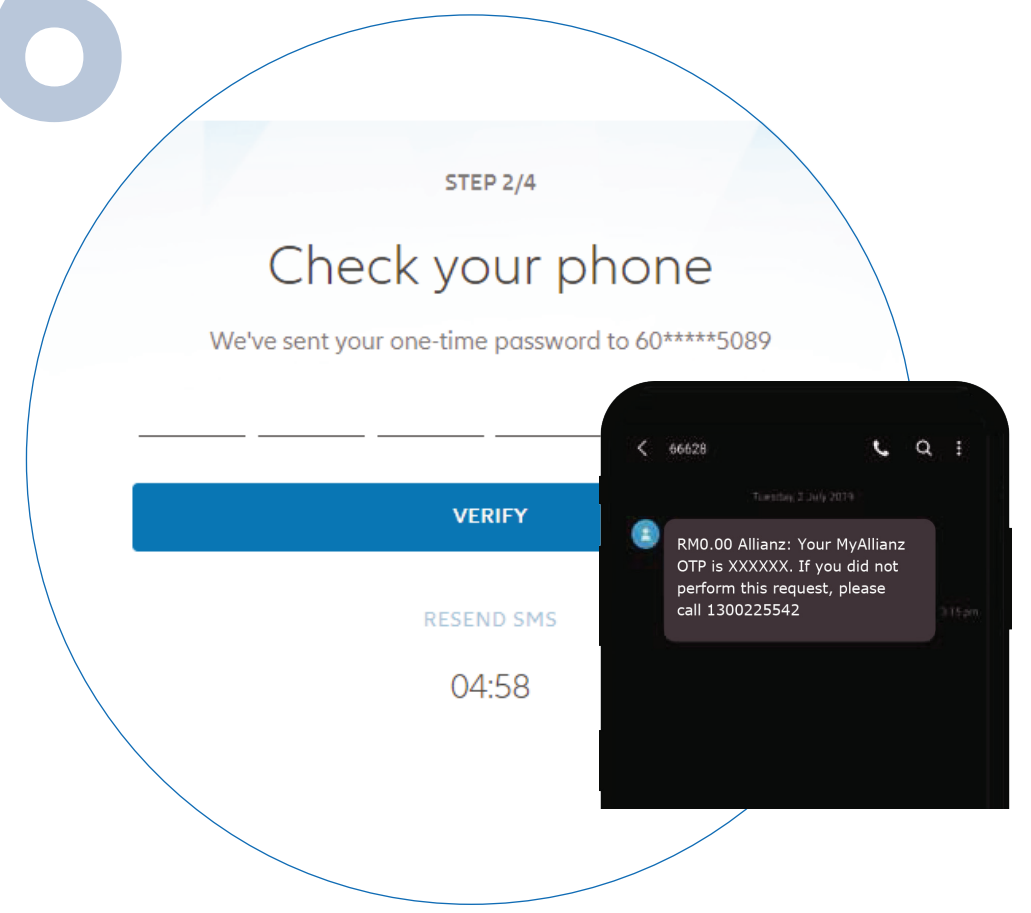
Enter your Identification No. (new NRIC/Old IC/Passport), Full Name and Mobile No., then click **"NEXT"**.

5



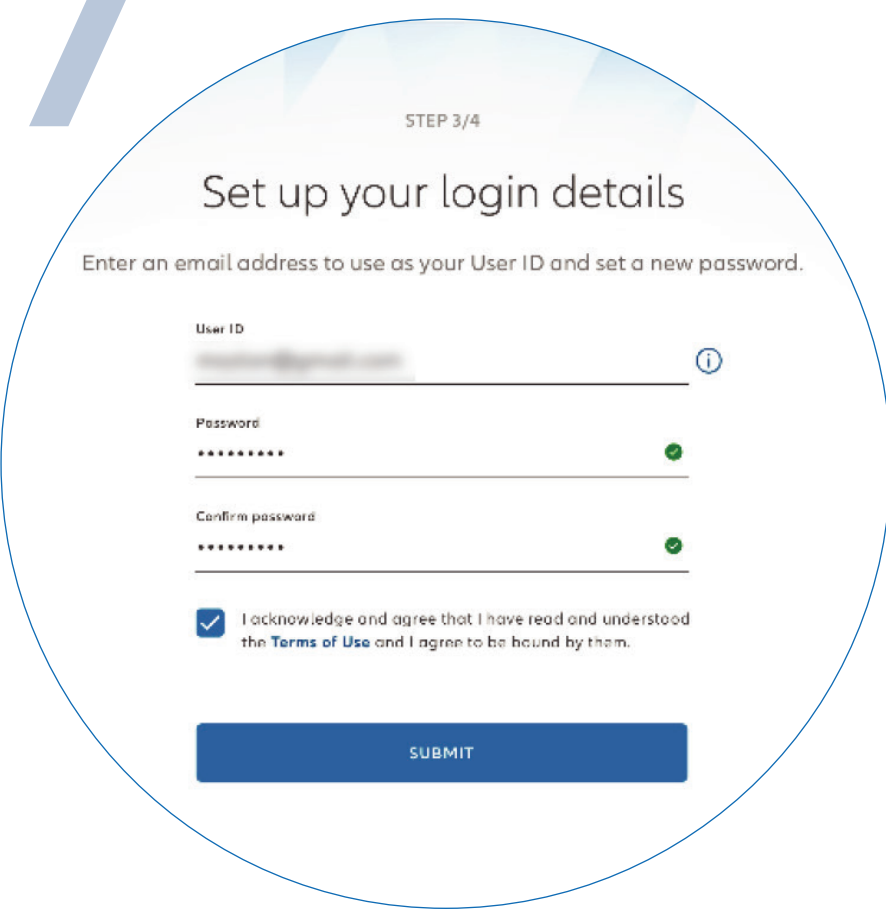
If you only have an Allianz Employee Benefit policy, you will be prompted to enter your employer's name in full e.g. xxx SDN BHD.

6



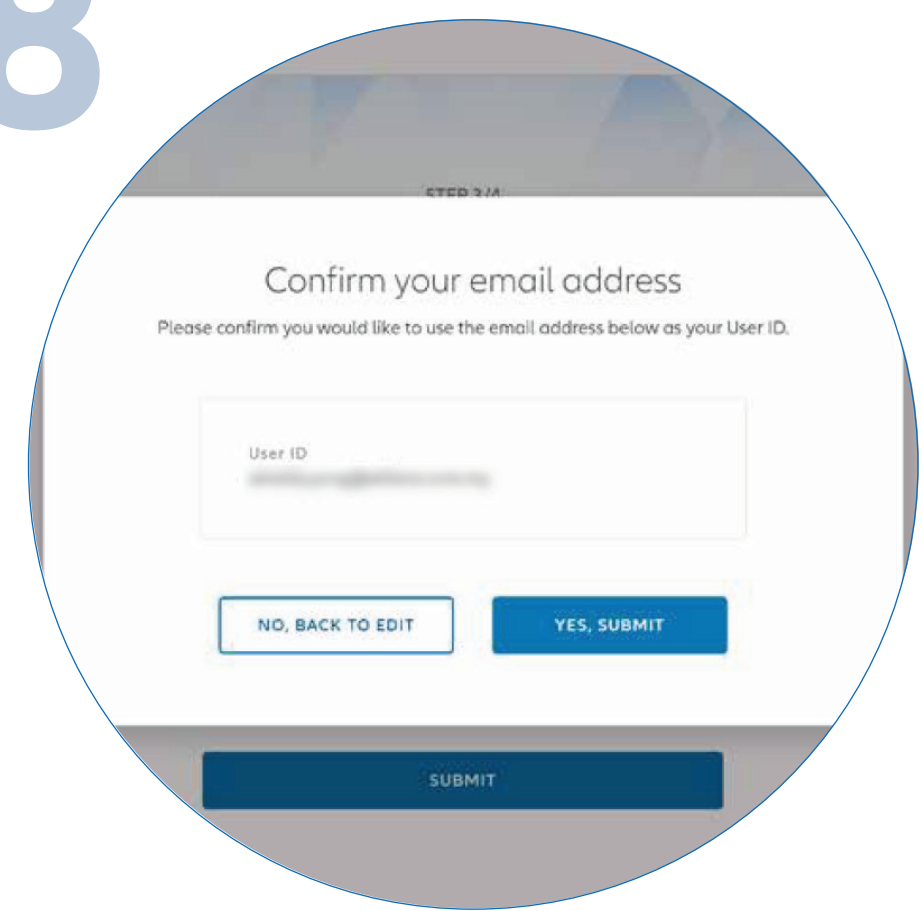
Next, you will receive a temporary password via SMS. Click **"VERIFY"**. If you did not receive the SMS after 5 minutes, click **"RESEND SMS"**.

7



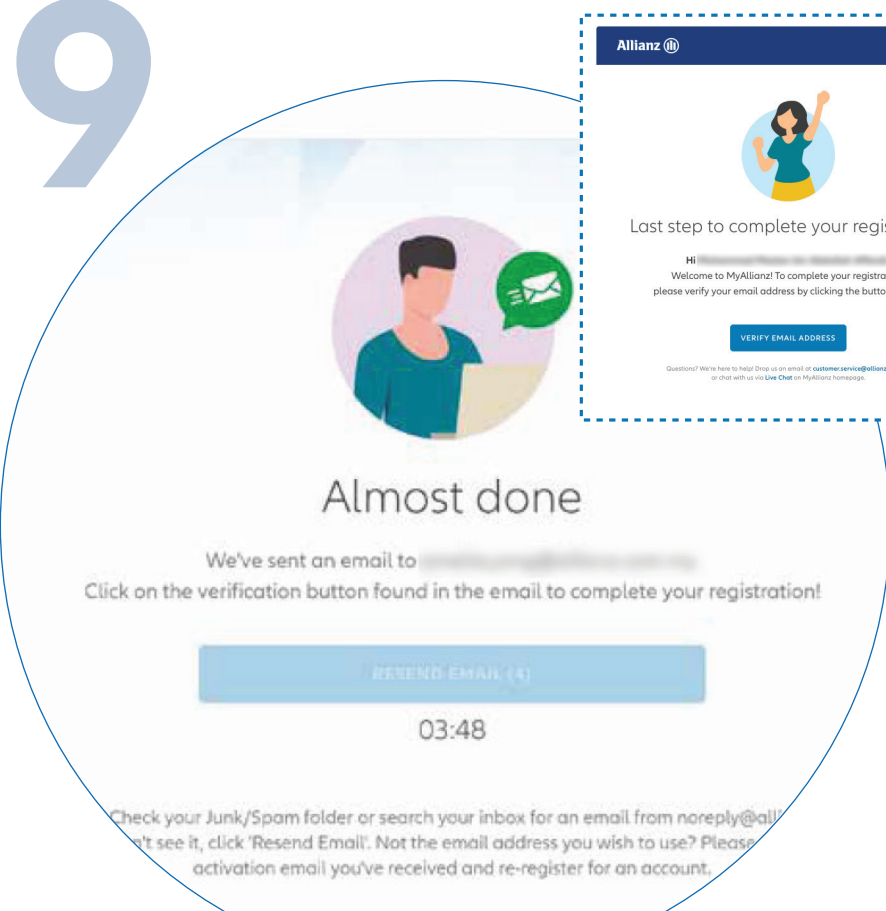
Set up your login details:  
 1) Enter your email address that will be used as your User ID.  
 2) Your password should contain a minimum of 8 characters with at least one uppercase letter, one lowercase letter, one numeric digit and one special character. Acknowledge the **"TERMS OF USE"** and click **"SUBMIT"**.

8



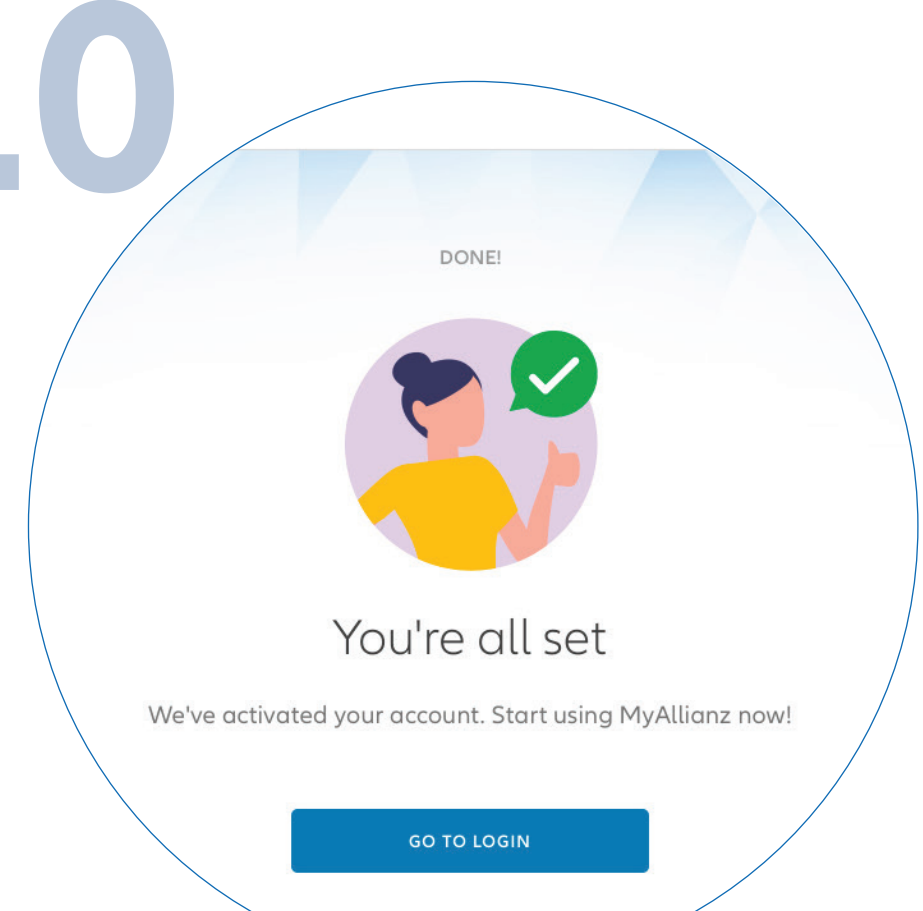
Confirm your email address and click **"YES, SUBMIT"**.

9



Next, you will receive a verification email. In the email, click **"VERIFY EMAIL ADDRESS"** to complete your registration.

10



You have successfully activated your account on MyAllianz. Click **"GO TO LOGIN"** to proceed.